

Mosa.

Working together to achieve optimum scheduling



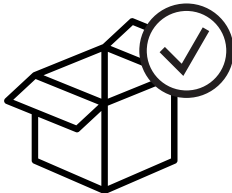
Your order

Please send us your order as soon as possible, stating your PO number. Please state clearly what you wish to receive, in what quantity, and when you need the material. Without this specific information, we unfortunately will not be able to process your order. If your order is based on our quotation, please remember to state the quotation number.



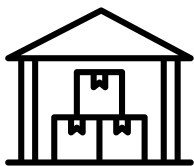
Order confirmation

As soon as we have received the complete order data from you, you will receive an order confirmation. This order confirmation will also state the agreed delivery details. Please check the order confirmation carefully, it reflects the definitive agreement between us. On the basis of this information, we will start working on your behalf. If a change occurs to your placed order, then please let us know as soon as possible so that we can discuss options together.



Confirmed loading date

You will receive a message stating your confirmed loading date. Please be informed that once this is confirmed, changes to the delivery are no longer possible.



What if loading is not possible?

If you do not need the products on the agreed loading date, then we reserve the right to release the order or charge a storage fee. This does not release you from the obligation to purchase the order from us. We hereby refer to our applicable terms and conditions.



Any questions?

If you have any questions regarding your order, please contact the Customer Service department.